

**RESOLUTION 2015-27**

**RESOLUTION OF THE HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT BOARD OF DIRECTORS ADOPT A POLICY TO AUTHORIZE STAFF TO WAIVE MISCELLANEOUS FEES AND MAKE PAYMENT ARRANGEMENTS ONCE EVERY 12 MONTHS TO CUSTOMERS**

WHEREAS, the Hidden Valley Lake Community Services District (District) Board of Directors adopts a policy to authorize staff to waive miscellaneous fees and make payment arrangements; and

WHEREAS, the waiving of miscellaneous fees and to make payment arrangements may be taken once every 12 months; and

WHEREAS, miscellaneous fees are identified as late penalty, courtesy notice fee, returned check fee, any part of the disconnect fee; and

WHEREAS, the approved policy will supercede any other policy(ies) that waives miscellaneous fees and to make payment arrangements; and

WHEREAS, there are unforeseen circumstances that the District should be able to reasonably work with a customer; and

WHEREAS, any waiver of miscellaneous fees or payment arrangements are documented on the customer's account; and

NOW, THEREFORE, BE IT RESOLVED that the Hidden Valley Lake Community Services Distirct Board of Directors adopts a policy to authorize staff to waive miscellaneous fees and make payment arrangements once every 12 months to its customers.

**PASSED AND ADOPTED** on November 17, 2015 by the following votes:

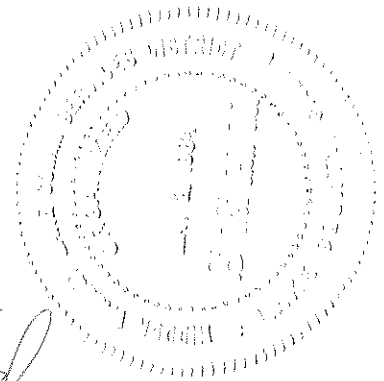
**AYES: Directors Graham, Herndon, Lieberman, Miregian and Freeman**

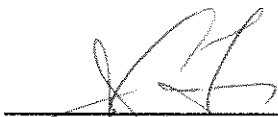
**NOES: None**

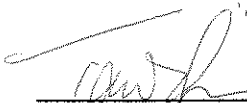
**ABSTAIN: None**

**ABSENT: None**

ATTEST:



  
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Jim Freeman, President of the Board

  
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Tami Ipsen, Secretary to the Board