

MAIN *the* HVLCSD line

PUBLISHED QUARTERLY BY HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT

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THE MISSION OF THE HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT IS TO PROVIDE, MAINTAIN AND PROTECT OUR COMMUNITY'S WATER.

OUR VISION IS TO PROVIDE INNOVATIVE AND RELIABLE SERVICES IN AN ENVIRONMENTALLY CONSCIOUS MANNER THAT PRODUCES A HIGH LEVEL OF RATEPAYER SATISFACTION.

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WELCOME!

Hidden Valley Lake Community Services District has some exciting updates and news to share! We continue to provide a report of important news and events and how they affect your water and wastewater system. If you have questions about items in this newsletter, please email them to Penny Cuadras at pcuadras@hvllcsd.org; we will respond to your inquiries as soon as possible. In the meantime, please familiarize yourself with our website, www.hvllcsd.org, which contains a lot of helpful information. We encourage you to check it out!

UPDATES




PLANT BEAUTIFICATION

Earlier this year the laboratory at the wastewater treatment plant was re-landscaped after a long period of wear and tear. The flagpole that was previously at the administration building was also relocated to this site.

ADVANCED METERING INFRASTRUCTURE (AMI)—Save Water and Track Your Usage Today!

Staff have completed the multi-year project to completely replace aged water meters with modern ones.

These new meters contain technology that allows customers to track water usage, receive alerts, and identify possible leaks, all from the EyeOnWater website and mobile app.

Signing up is free and it can help stop leaks before causing significant property damage and water loss. We highly recommend that all residents sign up for  EyeOnWater today at www.EyeOnWater.com/signup

For more information, visit www.hvllcsd.org/eyeonwater



LAKE COUNTY WATER ASSOCIATION

In early March, staff conducted a tour of the wastewater treatment plant for members of the Lake County Water Association. About 20 people representing five area agencies including firefighters and utility providers participated and learned about our tertiary treatment facility—which is the only one in the county! In the future, the District plans to host a similar tour for its water treatment and distribution infrastructure.

Members of the Lake County Water Association (LCWA) view the wastewater treatment plant.

LCWA members are shown the 134 million gallon effluent storage pond.

FINANCIALS

In January, the 2024-2025 fiscal year single and full audits with no material findings were accepted by the Board of Directors. As a California Special District, the District is required to conduct an independent audit every year. This helps maintain public trust, transparency, and ensure that ratepayer funds are managed responsibly.

If you would like to review recent District audits, please visit www.hvclcsd.org/financial-audit



spotlight

WILDFIRE PROTECTION

In January, the District Board of Directors approved the purchase of two remote hydrant systems from Sierra Fire Services. The purpose of these hydrants is to provide first responders with easier access to water in rural and wildland firefighting scenarios and in some cases lessen the need to potentially drain potable water systems. Within minutes, hard to reach

water sources, such as lakes or ponds, can be used to provide fire flow when standard fire hydrants are insufficient, already being utilized, or unavailable. Once the intake pipe comes into contact with a water source, the hydrant can produce up to 400 gallons of water per minute. Staff were trained on how to operate the hydrants and local

and regional fire departments were given a demonstration. The District intends to provide mutual aid to local and neighboring fire agencies with these hydrants—especially during wildfire season. The hydrants could also be used to remove water from unwanted areas within the community, such as during flood events.

