

Miscellaneous Fees

New account transfer fee (tenants)	\$ 55.00
Lock off/disconnect (processing) fee	\$ 45.00
Unlock fee	\$ 45.00
Lock fee	\$ 45.00
Courtesy Notice fee	\$ 2.50
After hours service call	\$205.00
Leak check (no charge first time)	\$ 45.00
Flow test on water meter	\$ 45.00
Tampering with meter fine	\$300.00
Cut lock/replace lock port	\$100.00
Water meter reinstall/uninstall	\$130.00
Illegal water/sewer connection fine (per day)	\$ 50.00
Check return charge	\$ 50.00
Copies Black/white copy	\$.10
Color copy	\$.20
Fax (per fax)	\$ 1.00

A 10% penalty for a delinquent bill will be charged the first month and 0.5% penalty charge thereafter until paid. A bill is delinquent after the given due date printed on the bill.

Special sewer bond assessments are applied to properties located in the sewer district.

Please call the District Office for these assessments.

Fees and Charges are subject to change.

Bill Payment Options

Phone & Text-2-Pay 1(833)269-6013

Follow prompts to make a secure payment.

Online at www.hvlcsd.org

- Quick Pay: Fast and no login required
- Sign In / Sign Up:
 - Manage multiple accounts
 - Multi-bill pay
 - e-Billing enrollment

Mail-In Payments

Hidden Valley Lake CSD
19400 Hartmann Road
Hidden Valley Lake, CA 95467

Allow up to 10 business days for delivery.

Pay Through Your Bank

Set up payments directly through your bank.
Processing may take up to 10 business days.

In-Person & Drop Boxes

- Pay with cash, check, credit or debit card
- Drive-by and walk-up drop boxes available at the office.

Office Hours

Mon–Fri: 8:00 AM–5:00 PM

Closed: 12:30–1:30 PM on the 3rd Thursday of each month.

“The mission of the Hidden Valley Lake Community Services District is to provide, maintain and protect our community's water”



“Promoting Water Awareness”

Monthly Rates, Miscellaneous Fees & Charges



Rates, Fees and Charges are effective Jan 1, 2026 and may change every July 1 thereafter in accordance with the 2025 Rate Study.

Hidden Valley Lake Community Services District Board of Directors

Jim Freeman	President
Gary Graves	Vice President
Sean Millerick	Director
Matthew Metcalf	Director
Jim Lieberman	Director

19400 Hartmann Road Hidden
Valley Lake, CA. 95467
707.987.9201
Website hvlcsd.org

Capacity and Connection Charges

Water System Capacity Charges

Water hookup 3/4" Meter	\$9,137.00
Water hookup 1" Meter	\$22,842.00
Water hookup 1.5" Meter	\$45,684.00
Water hookup 2" Meter	\$73,095.00

Water System Connection Charges

Meter Size	Meter Cost
3/4" Meter	\$329.00
1" Meter	\$448.00
1.5" Meter	\$702.00
2" Meter	\$944.00
Meter Install Charge	\$130.00

Wastewater System Capacity and Inspection Charges

Wastewater System Capacity Charge per House Equivalent Unit (HEU)	\$9,537.00
Sewer inspection Charge	\$100.00

Fees and Charges are subject to change.

Monthly Water Rates Residential /Commercial/Government

Water Rates

Fixed Service Fees Based on Meter Size	
5/8" Meter	\$66.33
3/4" Meter	\$66.33
1" Meter	\$159.96
1.5" Meter	\$316.01
2" Meter	\$503.26
Volumetric Charge per Hundred Cubic Feet (HCF)	
Uniform Rates (All Classes)	\$5.35
Volumetric Drought Charges per HCF	
Drought Stage 1	\$5.95
Drought Stage 2	\$6.83
Drought Stage 3	\$7.96
Drought Stage 4	\$9.48

Implementation of Drought Rates

Drought rates will be implemented at the District Board of Director's discretion, and will remain in effect no longer than the corresponding state drought declaration.

Monthly Wastewater Rates Residential /Commercial/Government

Wastewater Rates

Fixed Service Fees Per HEU	
Residential/Municipal	\$85.65
Variable Grade*	\$62.65
Commercial	\$83.27
Volumetric Charges per HCF)	
Residential & Municipal (Average Winter Use Dec-March) Effective July 1	\$7.22
Variable Grade* (Average Winter Use Dec-March) Effective July 1	\$4.71
Commercial (Monthly Use)	\$6.66

*Variable Grade (VG) applies to customers who have independently operated holding tanks and contribute lower strength effluent to the collection system.

Recycled Water Rates

Volumetric Charge per Acre Foot (AF)	
Recycled Irrigation	\$525.74



Eye on Water

Eye on water helps you manage your water usage. Go to www.EyeOnWater.com/signup to sign up today or visit www.hvlcsd.org/eye-on-water for more information.