

MAIN *the* HVLCSD line

PUBLISHED QUARTERLY BY HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT

JULY 2025



THE MISSION OF THE HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT IS TO PROVIDE, MAINTAIN AND PROTECT OUR COMMUNITY'S WATER.

OUR VISION IS TO PROVIDE INNOVATIVE AND RELIABLE SERVICES IN AN ENVIRONMENTALLY CONSCIOUS MANNER THAT PRODUCES A HIGH LEVEL OF RATEPAYER SATISFACTION.

HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT
19400 HARTMANN ROAD
HIDDEN VALLEY LAKE, CA 95467

P: 707.987.9201

F: 707.987.3237

www.hvllcsd.org

WELCOME!

Hidden Valley Lake Community Services District has some exciting updates and news to share with you! We continue to provide a report of important news and events and how they affect your water and wastewater system. If you have questions about items in this newsletter, please email them to Penny Cuadras, at pcuadras@hvllcsd.org; we will respond to your inquiries as soon as possible. In the meantime, please familiarize yourself with our website, www.hvllcsd.org, which contains a lot of helpful information. We encourage you to check it out!

A WARM WELCOME

Following the February retirement of District General Manager Dennis White, former project manager and retiree, Alyssa Gordon, graciously agreed to step in as Interim General Manager in March. Alyssa was fundamental in the District's transition to our now permanent General Manager, Paul Kelley, who began in May.

Paul has tremendous experience in the water and wastewater industry and previously served at the District as an Interim General Manager in 2020. More recently, he was a General Manager at a water Community Services District in Shasta County which was similar in size to HVLLCSD. He has also served as Director of the Sonoma County Water Agency, as President of the Association of California Water Agencies, as a member of the California Water Commission, and on a committee for the California Association of Sanitation Agencies. Paul is a recognized leader in water, energy, wastewater, and transportation to name a few.

Please join us in welcoming Paul back to the District!

spotlights

BOARD MEETING SCHEDULE CHANGE

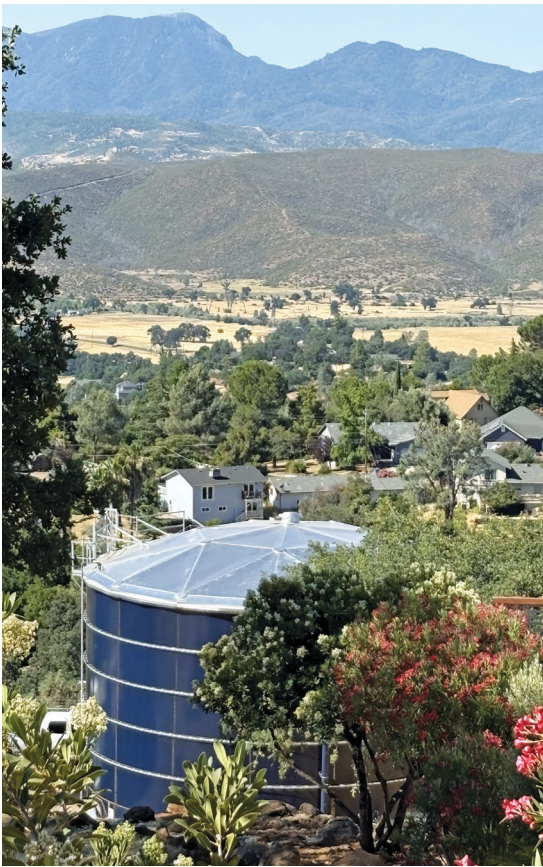
Beginning this July, regular Board meetings will be held every third Wednesday of the month at 6:00PM.

WATER QUALITY

CONSUMER CONFIDENCE REPORT

Each year since 1998, the EPA requires public water systems to publish a Consumer Confidence Report. This report provides important information

about the quality of your drinking water. A copy of the 2024 report can be found at <https://www.hvllcsd.org/files/f9591362d/2024+CCR.pdf>.



A completed new tank, prior to painting the roof.

PROJECT UPDATES

LOCAL HAZARD MITIGATION PLAN ADOPTION

In April the Board of Directors adopted the 2025 update to the Local Hazard Mitigation Plan. The plan identifies natural hazards to the community's water and wastewater infrastructure and provides recommended mitigation activities to address those hazards. By having a fully adopted plan, the District remains eligible for FEMA-funded grants which have previously helped the District fund critical infrastructure projects. Some of these projects include the installation of emergency backup generators at water pumping stations and the installation of new water storage tanks on Eagle Rock Road.

WATER STORAGE RELIABILITY—ROOF PAINTING

The roofs of the two newly constructed tanks on Eagle Rock Road will be painted in the upcoming weeks. After the installation of the tanks it was found that the roofs are highly reflective and create an unintended glare for nearby residents. A non-reflective industrial-grade paint will be applied to help eliminate the glare and blend the tank into its nearby surroundings.

SCADA CYBERSECURITY ENHANCEMENT PROJECT

On December 31, 2024, the District was awarded a \$250,000 grant through the State and Local Cybersecurity Grant Program. The grant is administered by the California Governor's Office of Emergency Services (Cal OES) and was created by the Infrastructure Investment and Jobs Act. The grant will be used to make cybersecurity improvements to the District's Supervisory Control and Data Acquisition (SCADA) system which uses software to monitor and control equipment and processes.

At the June 17 Board meeting, the Board of Directors awarded a contract to GHD for the purpose of administering and implementing the project. Work is expected to begin in the upcoming weeks and is anticipated to be completed in 2026.

ADMINISTRATIVE UPDATES

NOTICE OF RATE HEARING

The District is engaging in a rate study as we approach the conclusion of the 5-year structure that was adopted in 2020. Be sure to check our website, www.hvllcsd.org, and attend our Board meetings for more information and for instructions on how to participate.


RESERVE STUDY

In January 2025, the Board of Directors approved a proposal by the Browning Reserve Group to conduct a comprehensive 30-year reserve study. The purpose of the study is to assess the District's capital assets and to provide long-term financial planning recommendations to ensure adequate reserve funding.

At the June 17 Board meeting, the Board of Directors reviewed the findings of the study and formally adopted it. While special districts are not required to have fully funded reserves, the study found that the District is currently approximately 48% funded.

ADVANCED METERING INFRASTRUCTURE (AMI) —SAVE WATER, PAY LESS!

Staff continues to replace aged water meters with modern ones throughout the community. These new meters contain technology that allows customers to track water usage, receive alerts, and identify possible leaks.

If your property has received one of these new meters, be sure to set up your  EyeOnWater account to take advantage of this new feature! Go to www.EyeOnWater.com/signup to sign up today or visit www.hvllcsd.org/eye-on-water for more information.

HOW DO I KNOW IF I HAVE A SMART METER?

You have a smart meter if your account number begins with 01, 02, 03, 04, 05, 06, 07, 08, 09, 10, 11, 12, 13 or 14.

We are currently installing meters for account numbers beginning with 15 and 16. Accounts beginning with 17 all the way to 21 will be installed next in numerical order. A yellow courtesy notice will be left on your property when your smart meter is installed.

