

## Bill Payment Options

### Pay by Phone:

Hidden Valley Lake CSD is now offering Pay by Phone and Text-2-Pay! It's quick and easy, simply call 1(833)269-6013 and follow the prompts.

### Online Payments:

Pay your water/sewer bill safely and securely through our website [www.hvlcsd.org](http://www.hvlcsd.org) with a credit/bank card that has a Visa, Mastercard or American Express logo. Once, you have set up your account, You will be able to make a payment or set up a recurring payment. Have your account number available to complete the process.

### Mail:

Mail your payment with your payment coupon: Hidden Valley Lake CSD, 19400 Hartmann Road Hidden Valley Lake, CA 95467. Please allow up to 10 business days for us to receive your payment.

### At Your Bank:

Arrange with your bank to make direct payments to the District. Please note: these payments are mailed to our office and may take up to 10 business days to arrive at our office. Please account for this delay when choosing your payment dates.

### Office Hours:

Monday-Friday 8:00 AM–5:00 PM  
Closed 12:00-1:00 every 3rd Wednesday of the month.

## Hidden Valley Lake CSD Board of Directors

Jim Freeman	President
Gary Graves	Vice President
Claude Brown	Director
Jim Lieberman	Director
Sean Millerick	Director



**Hidden Valley Lake  
Community Services District**

19400 Hartmann Road  
Hidden Valley Lake, CA 95467

Phone: 707-987-9201  
Fax: 707-987-3237  
Website: [www.hvlcsd.org](http://www.hvlcsd.org)

July 2021



"Promoting Water  
Awareness"

## Miscellaneous Fees and Charges



Fees and Charges are effective  
July 1, 2021– June 30, 2022

*"The mission of the Hidden  
Valley Lake Community Ser-  
vices District is to provide,  
maintain and protect our  
community's water"*

Hidden Valley Lake  
Community Services District

707-987-9201

## Water & Sewer Fees

### Water System

#### Capacity Fees and Connection Fees

##### Water System Capacity Fees

Water hookup fee 3/4" meter	\$ 9,137.00
Water hookup fee 1" meter	\$ 22,842.00
Water hookup fee 1.5" meter	\$ 45,684.00
Water hookup fee 2" meter	\$ 73,095.00

##### Water System Connection Fees

Meter Size	Meter Cost
3/4" meter	\$ 329.00
1" meter	\$ 448.00
1.5" meter	\$ 702.00
2" meter	\$ 944.00
<b>Meter Install Fee</b>	<b>\$ 130.00</b>

##### Wastewater System Capacity Fees and Inspection Fees

Wastewater System Capacity Fee per HEU*	\$ 9,537.00
Sewer inspection fee	\$ 100.00

\*HEU: House Equivalent Unit

**Fees and Charges are subject to change.**

## Monthly Fees Residential, Commercial/Government

### Monthly Billing Charges for Residential and Commercial/Government

#### WATER

Monthly fixed water fee based on meter size:

Meter size	Residential	Commercial
5/8"	\$ 49.79	\$ 49.79
3/4"	\$ 49.79	\$ 49.79
1"	\$ 120.01	\$ 120.01
1.5"	\$ 237.04	\$ 237.04
2"	\$ 377.48	\$ 377.48

Monthly volumetric water fee: \$3.97 (per 100 cubic ft)

#### DROUGHT VOLUMETRIC WATER FEE

Drought fees will be implemented at the District Board of Directors discretion, and will remain in effect no longer than the corresponding state drought declaration.

Drought Stage 1 (10% use reduction)	\$4.32
Drought Stage 2 (20% use reduction)	\$4.90
Drought Stage 3 (30% use reduction)	\$5.65
Drought Stage 4 (40% use reduction)	\$6.64

Monthly volumetric drought water fee (per 100 cubic ft)

#### RECLAIMED WATER

Reclaimed Water fee: \$365.83 (per acre ft)

#### SEWER

Residential	Monthly Fixed Fee	\$60.03
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Residential	Volumetric Fee	\$ 5.08
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Residential monthly volumetric sewer fees (per 100 cubic ft) are based on average water use from Dec-March and is adjusted July 1.

Commercial	Monthly Fixed Fee	\$60.03
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Commercial	Volumetric Fee	\$ 6.41
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Commercial monthly volumetric sewer fees (per 100 cubic ft) are based on actual water use.

## Miscellaneous Fees

### Miscellaneous Fees

New account transfer fee (tenants)	\$ 55.00
Lock off/disconnect (processing) fee	\$ 45.00
Unlock fee	\$ 45.00
Lock fee	\$ 45.00
Courtesy Notice fee	\$ 2.50
After hours service call	\$205.00
Leak check (no charge first time)	\$ 45.00
Flow test on water meter	\$ 45.00
Tampering with meter fine	\$300.00
Cut lock/replace lock port	\$100.00
Water meter reinstall/uninstall	\$130.00
Illegal water/sewer connection fine (per day)	\$ 50.00
Check return charge	\$ 50.00
Copies Black/white copy	\$ .10
Color copy	\$ .20
Fax (per page)	\$ 1.00

A 10% penalty for a delinquent bill will be charged the first month and 0.5% penalty charge thereafter until paid. A bill is delinquent after the given due date printed on the bill.

Special sewer bond assessments are applied to properties located in the sewer district. Please call the District Office for these assessments.

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**Hidden Valley Lake  
Community Services District**