

Bill Payment Options

Pay by Phone & Text-2-Pay:

It's quick and easy, simply call 1(833)269-6013 and follow the prompts.

Online Payments at www.hvlcsd.org:

Use one of the following options to make a payment or set up a recurring payment.

Quick Pay no login necessary. Please have your account number ready.

Sign in and Sign up to manage single & multi-accounts, multi-bill pay, and e-Billing.

We accept Visa, Mastercard and American Express

Mail:

Mail your payment with your payment coupon:
Hidden Valley Lake CSD, 19400 Hartmann Road
Hidden Valley Lake, CA 95467.

Please allow up to 10 business days to arrive at our office.

At Your Bank:

Arrange with your bank to make direct payments to the District.

Please allow up to 10 business days to arrive at our office to account for this delay when choosing your payment dates.

In-Person Come by the office to pay your bill, we accept cash, check, credit card and debit cards.

Payment Drop Box located in front of the office

Office Hours:

Monday-Friday 8:00 AM–5:00 PM

Closed 12:00-1:00 every 3rd Wednesday of the month.

Hidden Valley Lake CSD Board of Directors

Jim Freeman	President
Jim Lieberman	Vice President
Gary Graves	Director
Sean Millerick	Director
Matthew Metcalf	Director



**Hidden Valley Lake
Community Services District**

19400 Hartmann Road
Hidden Valley Lake, CA 95467

Phone: 707-987-9201
Fax: 707-987-3237
Website: www.hvlcsd.org

July 2025



"Promoting Water
Awareness"

Monthly Rates, Miscellaneous Fees and Charges



Fees and Charges are effective
July 1, 2024

"The mission of the Hidden Valley Lake Community Services District is to provide, maintain and protect our community's water"

Hidden Valley Lake
Community Services District

707-987-9201

Water & Sewer Charges

Water System

Capacity Fees and Connection Charges

Water System Capacity Charges

Water hookup 3/4" meter	\$ 9,137.00
Water hookup 1" meter	\$ 22,842.00
Water hookup 1.5" meter	\$ 45,684.00
Water hookup 2" meter	\$ 73,095.00

Water System Connection Charges

Meter Size	Meter Cost
3/4" meter	\$ 329.00
1" meter	\$ 448.00
1.5" meter	\$ 702.00
2" meter	\$ 944.00
Meter Install Charge	\$ 130.00

Wastewater System Capacity Charge and Inspection Charges

Wastewater System Capacity Charge per HEU*	\$ 9,537.00
Sewer inspection Charge	\$ 100.00

*HEU: House Equivalent Unit

Fees and Charges are subject to change.

Monthly Rates Residential, Commercial/Government

Monthly Billing Rates for Residential and Commercial/Government

WATER

Monthly fixed water rates based on meter size:

Meter size	Residential	Commercial
5/8"	\$ 66.25	\$ 66.25
3/4"	\$ 66.25	\$ 66.25
1"	\$ 159.69	\$ 159.69
1.5"	\$ 315.43	\$ 315.43
2"	\$ 502.31	\$ 502.31

Monthly volumetric water rate: \$5.28 (per 100 cubic ft)

DROUGHT VOLUMETRIC WATER RATE

Drought rates will be implemented at the District Board of Directors discretion, and will remain in effect no longer than the corresponding state drought declaration.

Drought Stage 1 (10% use reduction)	\$5.75
Drought Stage 2 (20% use reduction)	\$6.52
Drought Stage 3 (30% use reduction)	\$7.52
Drought Stage 4 (40% use reduction)	\$8.84

Monthly volumetric drought water rate (per 100 cubic ft)

RECLAIMED WATER

Reclaimed Water rates: \$486.80(per acre ft)

SEWER

Residential	Monthly Fixed Rate	\$79.89
Residential	Volumetric Rate	\$ 6.76
Commercial	Monthly Fixed Rate	\$79.89
Commercial	Volumetric Fee Rate	\$ 8.53

Residential monthly volumetric sewer rates (per 100 cubic ft) are based on average water use from Dec-March and is adjusted July 1.

Commercial monthly volumetric sewer rates (per 100 cubic ft) are based on actual water use.

Miscellaneous Fees

Miscellaneous Fees

New account transfer fee (tenants)	\$ 55.00
Lock off/disconnect (processing) fee	\$ 45.00
Unlock fee	\$ 45.00
Lock fee	\$ 45.00
Courtesy Notice fee	\$ 2.50
After hours service call	\$205.00
Leak check (no charge first time)	\$ 45.00
Flow test on water meter	\$ 45.00
Tampering with meter fine	\$300.00
Cut lock/replace lock port	\$100.00
Water meter reinstall/uninstall	\$130.00
Illegal water/sewer connection fine (per day)	\$ 50.00
Check return charge	\$ 50.00
Copies Black/white copy	\$.10
Color copy	\$.20
Fax (per fax)	\$ 1.00

A 10% penalty for a delinquent bill will be charged the first month and 0.5% penalty charge thereafter until paid. A bill is delinquent after the given due date printed on the bill.

Special sewer bond assessments are applied to properties located in the sewer district. Please call the District Office for these assessments.

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**Hidden Valley Lake
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