

RESOLUTION 2015-18

**RESOLUTION OF THE HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT BOARD
OF DIRECTORS RESCINDING "BILL ADJUSTMENT FOR LEAKS POLICY" AND
TERMINATING LEAK ADJUSTMENT PROGRAM**

WHEREAS, ON October 18, 2011 the Hidden Valley Lake Community Services District (District) Board of Directors adopted the "Bill Adjustment for Leaks Policy" that lead to the creation of the District's Leak Adjustment Program – a program hereby under certain conditions a residential water customer could be partially reimbursed for abnormally high water use attributed to water leaks; and

WHEREAS, staff has found the ploicy and program difficult to implement in a fair and consistent manner – due to difficulties in consistently characterizing "undetectable leaks" and quantifying the amount of water attributed to undetectable leaks – and ultimately, and a source of frustration for many customers and staff.

NOW, THEREFORE, BE IT RESOLVED that the Hidden Valley Lake Community Services Distirct Board of Directors rescind the Bill Adjustment Leaks Policy and Leak Adjustment Program, effective August 19, 2015.

PASSED AND ADOPTED on August 18, 2015 by the following votes:

AYES: Directors Graham, Herndon, Lieberman, Mirbegian and Freeman

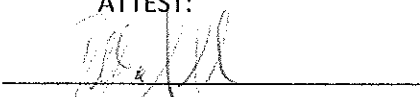
NOES: None

ABSTAIN: None

ABSENT: None



Jim Freeman, President of the Board

ATTEST:


Roland Sanford, General Manager/
Secretary to the Board

