

Bill Payment Options:

Hidden Valley Lake CSD offers a wide variety of convenient payment options for our customers. Simply choose the option that best suits your needs.

Credit Card Payments

You may pay your bill via credit card in our office and online for no addition fee. We accept Visa, Master Card and American Express.

Drop Box

You may pay your bill by simply depositing your payment in our drop box located in the circular drive way at our Administrative Office, located at 19400 Hartmann Rd. Hidden Valley Lake, CA 95467. We ask that you clearly write your account number on your payment.

Please DO NOT put CASH in the drop box.

Online Payments and Account Access

You may pay your bill online through our District website. Please click the PAY YOUR BILL button and create a customer account or use the friendly QUICK PAY button to make a onetime payment. Note: You will be required to have your customer account number for both methods.

Payment by Mail

If paying by mail, please send all payments with your payment coupon to 19400 Hartmann Rd. Hidden Valley Lake, CA 95467. To avoid late fees, please mail your payment at least five-seven business days before the due date specified on your bill, as payments are posted on the day they are received not by postmark date.

Payment in Office

You may pay your bill in person at our Administrative office. We accept cash, check, credit cards or money orders. Our lobby hours are Monday – Friday from 8:00 am to 5:00 pm.

Payment through Financial Institution

Online Bill Pay

Many financial institutions such as major banks offer their customers the ability to pay their bills via an online bill payment service (through your bank's website). If you wish to pay your bill through this option please contact your bank or other financial institution for further information. Please note: these payments are mailed to our office and may take seven to ten business days to arrive at our office. Please account for this delay when choosing your payment dates.

Hidden Valley Lake CSD Board of Directors

Carolyn Graham	President
Linda Herndon	Vice President
Jim Freeman	Director
Judy Mirbegan	Director
Jim Lieberman	Director



Hidden Valley Lake Community Services District

19400 Hartmann Road
Hidden Valley Lake, CA 95467

Phone: 707-987-9201
Fax: 707-987-3237
Website: hvlcscd.org

August 2018



"Promoting Water
Awareness"

Miscellaneous Fees and Charges



Fees and Charges are effective
July 1, 2018 through June 30, 2019

*"The mission of the Hidden Valley
Lake Community Services District is
to provide, maintain and protect our
community's water"*

Hidden Valley Lake
Community Services District

707-987-9201

New Construction Fees and Charges

Residential Fees for New Construction and Existing Homes

Water Fees

Water meter fee.....	\$ 170.00
Water meter new install	\$ 130.00
Water hookup fee	\$ 3,500.00

Sewer Fees

Sewer inspection fee.....	\$ 100.00
Sewer Capital Facilities Fee within District.....	\$ 7,600.00
<small>(Applies to properties within the 1987 Winzler & Kelly Engineers report, Sewer Assessment District #1, as receiving capacity as part of Sewer Assessment District #1.)</small>	

Sewer Capital Facilities Fee outside District.....\$ 9,317.76
(per *HEU)

Applies to properties *not identified* within the 1987 Winzler & Kelly Engineers report, Sewer Assessment District #1, as receiving capacity as part of Sewer Assessment District #1.

Commercial Fees for New Construction

Commercial water hookup fee 3/4" meter.....	\$ 3,500.00
Commercial water hookup fee 2" meter.....	\$ 10,350.00
Capacity connection fee per *HEU.....	\$ 9,317.00

(Applies to properties *not identified* within the 1987 Winzler & Kelly Engineers report, Sewer Assessment District #1, as receiving capacity as part of Sewer Assessment District #1.)

Sewer inspection.....	\$ 100.00
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*HEU - House Equivalent Unit

Monthly Fees Residential, Commercial/Government

Monthly Billing Charges for Residential and Commercial/Government

Water

Monthly **water fixed charges** based on meter size:

Meter size	Residential	Commercial
5/8"	\$36.65	\$ 36.65
3/4"	\$36.65	\$ 53.72
1"	\$87.88	\$ 87.88
1.5"	\$173.25	\$173.25
2"	\$275.71	\$275.71

Monthly **water volumetric fee:** \$2.48(per 100 cubic feet)

Monthly Drought Water Rates

Volumetric Charges (per 100 cubic feet)

Drought Stage 1 (10% use reduction)	\$ 3.10
Drought Stage 2 (20% use reduction)	\$ 3.47
Drought Stage 3 (30% use reduction)	\$ 3.72
Drought Stage 4 (40% use reduction)	\$ 4.14

Due to State mandated water conservation requirements during drought conditions, the District is using "drought rates" to offset revenue shortfall resulting from State imposed mandates. Drought rates will be implemented at the District Board of Directors discretion, and will remain in effect no longer than the corresponding State Imposed mandate.

Reclaimed Water

Reclaimed Water: \$291.75 (per acre foot)

Sewer

Monthly **sewer fixed charge:** \$ 49.02

Volumetric Residential: \$2.60 (per 100 cubic feet)

Volumetric Commercial: \$2.83 (per 100 cubic feet)

Monthly sewer volumetric charge is based on average water use during Dec– March and is adjusted July 1.

Miscellaneous Fees

Miscellaneous Fees

New account transfer fee (tenants)	\$ 55.00
Lock off/disconnect (processing) fee.....	\$ 45.00
Unlock fee.....	\$ 45.00
Lock fee	\$ 45.00
3-Day Notice fee	\$ 2.50
After hours service call.....	\$205.00
Leak check (no charge first time).....	\$ 45.00
Flow test on water meter.....	\$ 45.00
Tampering with meter fine.....	\$300.00
Cut lock/replace lock port.....	\$100.00
Water Meter reinstall/uninstall	\$80-\$130
Illegal water/sewer connection fine (per day)...	\$ 50.00
Check return charge.....	\$ 50.00
Copies Black/white copy.....	\$.10
Color copy.....	\$.20
Fax (per fax).....	\$ 1.00

A 10% penalty for a delinquent bill will be charged the first month and 1/2 % penalty charge thereafter until paid. A bill is delinquent after the given due date printed on your bill.

Special sewer bond assessments are applied to properties located in the sewer district. Please call the District Office for these assessments.

Fees and Charges are subject to change.

August 20185



**Hidden Valley Lake
Community Services District**