

## Bill Payment Options

### Online Payments:

Pay your water/sewer bill safely and securely through our website [www.hvncsd.org](http://www.hvncsd.org) with a credit/bank card that has a Visa, Mastercard or American Express logo. Once, you have set up your account, You will be able to make a payment or set up a recurring payment

### Mail:

Mail your payment with your payment coupon: Hidden Valley Lake CSD, 19400 Hartmann Road, Hidden Valley Lake, CA 95467. Please allow up to 10 business days for us to receive your payment.

### In Person:

**Due to COVID-19 concerns our office is closed to the public.**

Please use the drop box in front of our office: 19400 Hartmann Road.

Please do not put cash in the drop box

### At Your Bank:

Arrange with your bank to make direct payments to the District.

Please note: these payments are mailed to our office and may take up to 10 business days to arrive at our office. Please account for this delay when choosing your payment dates.

### In Advance:

You may pay as many months in advance as you wish, your credit will be reflected on each monthly statement.

### Auto Withdrawal:

You can sign up to have your water/sewer bill withdrawn from your checking account or credit/bank card on the 15th of each month, by contacting our office and requesting a form. Please complete the form and return to the office.

### Phone:

You can call (707)987-9201 to pay by credit card. Monday-Friday 8:00 AM–5:00 PM Closed 12:00-1:00 for lunch.

## Hidden Valley Lake CSD Board of Directors

Jim Freeman	President
Gary Graves	Director
Claude Brown	Director
Jim Lieberman	Director
Sean Millerick	Director



### Hidden Valley Lake Community Services District

19400 Hartmann Road  
Hidden Valley Lake, CA 95467

Phone: 707-987-9201  
Fax: 707-987-3237  
Website: [hvncsd.org](http://hvncsd.org)

January 2021



"Promoting Water  
Awareness"

## Miscellaneous Fees and Charges



Fees and Charges are effective  
January 1, 2021– June 30, 2021

*"The mission of the Hidden Valley  
Lake Community Services District is  
to provide, maintain and protect our  
community's water"*

Hidden Valley Lake  
Community Services District

707-987-9201

## Water & Sewer Fees

### Water System

#### Capacity Fees and Connection Fees

#### Water System Capacity Fees

Water hookup fee 3/4" meter	\$ 9,137.00
Water hookup fee 1" meter	\$ 22,842.00
Water hookup fee 1 1/2" meter	\$ 45,684.00
Water hookup fee 2" meter	\$ 73,095.00

#### Water System Connection Fees

Meter Size	Meter Cost
3/4"	\$ 329.00
1"	\$ 448.00
1 1/2"	\$ 702.00
2"	\$ 944.00
<b>Meter Install Fee</b>	<b>\$ 130.00</b>

### Wastewater System

#### Capacity Fees and Inspection Fees

Wastewater System Capacity Fee Per HEU*	\$ 9,537.00
Sewer inspection fee	\$ 100.00

\*HEU: House Equivalent Unit

*Fees and Charges are subject to change.*

## Monthly Fees Residential, Commercial/Government

### Monthly Billing Charges for " Commercial/Government

#### Water

Monthly **water fixed charges** based on meter size:

Meter size	Residential	Commercial
5/8"	\$ 44.45	\$ 44.45
3/4"	\$ 44.45	\$ 44.45
1"	\$ 107.15	\$ 107.15
1.5"	\$ 211.65	\$ 211.65
2"	\$ 337.04	\$ 337.04

**Monthly water volumetric fee: \$3.54 (per 100 cubic ft)**

#### Monthly Drought Water Rates

Drought Stage 1 (10% use reduction)	\$ 3.86
Drought Stage 2 (20% use reduction)	\$ 4.38
Drought Stage 3 (30% use reduction)	\$ 5.04
Drought Stage 4 (40% use reduction)	\$ 5.93

#### Volumetric Charges (per 100 cubic feet)

Due to State mandated water conservation requirements during drought conditions, the District is using "drought rates" to offset revenue shortfall resulting from State imposed mandates. Drought rates will be implemented at the District Board of Directors discretion, and will remain in effect no longer than the corresponding State Imposed mandate.

#### Reclaimed Water

Reclaimed Water: \$326.64 (per acre foot)

#### Sewer

Monthly sewer fixed charge	\$53.60
Volumetric Residential:	\$ 4.54 (per 100 cubic ft)
Volumetric Commercial:	\$ 5.73 (per 100 cubic ft)

**Residential** monthly sewer volumetric charge is based on average water use from Dec-March and is adjusted July 1

**Commercial** monthly sewer volumetric charge is based on actual water use

## Miscellaneous Fees

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New account transfer fee (tenants)	\$ 45.00
Lock off/disconnect (processing) fee	\$ 55.00
Unlock fee	\$ 45.00
Lock fee	\$ 45.00
Courtesy Notice fee	\$ 2.50
After hours service call	\$205.00
Leak check (no charge first time)	\$ 45.00
Flow test on water meter	\$ 45.00
Tampering with meter fine	\$300.00
Cut lock/replace lock port	\$100.00
Water meter reinstall/uninstall	\$130.00
Illegal water/sewer connection fine (per day)	\$ 50.00
Check return charge	\$ 50.00
Copies Black/white copy	\$ .10
Color copy	\$ .20
Fax (per page)	\$ 1.00

A 10% penalty for a delinquent bill will be charged the first month and 1.5% penalty charge thereafter until paid. A bill is delinquent after the given due date printed on the bill.

Special sewer bond assessments are applied to properties located in the sewer district. Please call the District Office for these assessments.

*Fees and Charges are subject to change.*



**Hidden Valley Lake  
Community Services District**