

MAIN the HVLCSD line

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NEED HELP WITH UNPAID RENT OR UTILITIES?

The CA COVID-19 Rent Relief program helps income-eligible households with rent and utilities, both for past due and future payments. Eligible renters may also receive assistance for past due utility payments. Past due utilities accumulated from April 1, 2020, will be compensated in full up to a total of 12 months. In Lake County, a two-person home qualifies with an annual income of less than \$44,600. Each additional family member raises the income qualifier by about \$5,000.

<https://housing.ca.gov/tenant/eligibilityquiz.html>

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THE MISSION OF THE HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT IS TO PROVIDE, MAINTAIN AND PROTECT OUR COMMUNITY'S WATER.

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VISION STATEMENT
HIDDEN VALLEY LAKE COMMUNITY SERVICES DISTRICT IS WIDELY RECOGNIZED AS A LEADING RURAL WATER PURVEYOR AND INNOVATIVE WATER MANAGEMENT AGENCY.

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WELCOME!

Hidden Valley Lake Community Services District has some exciting updates and news to share with you! Moving forward, we will be sharing our newsletter with you quarterly. You can now expect a concise report of the important news and events and how they affect your water and wastewater systems. As always, if you have questions about items in this newsletter, please email them to Penny Cuadras, Administrative Services Manager, at pcuadras@hvllcsd.org. We will respond to your inquiries as soon as we possibly can. In the meantime, we urge you to familiarize yourself with our website, hvllcsd.org. Our website contains a lot of helpful information. We encourage you to check it out!

DAY-TO-DAY OPERATIONS

FINANCIALS

By the time this newsletter arrives in your inbox or printed bill, the District's Annual Budget will have been (hopefully!) approved and adopted. The process of drafting an annual budget begins several months in advance, and this year is no exception. Staff and Directors have worked together to develop a comprehensive and balanced budget. Since February, the team has collaborated to make contingencies for rising prices in fuel, health care, materials, and energy. Also in the budget are the capital projects. You may have noticed some of these projects are already underway. New water meters and sewer repairs will continue into the next fiscal year. The new Final Budget and Narrative can be located at www.hvllcsd.org/district-annual-budget. Starting July 1, new water and sewer rates will be effective, in accordance with the 5-year rate structure adopted in 2020.

DROUGHT

Despite some rain this winter and spring, California continues to be in a historic drought. The District is committed to ensuring that water is being used in the most efficient way possible. The District's well recharge rate (or "bounceback effect") is still at or above 100% of normal.

WATER QUALITY

Each year since 1998, the EPA requires Public Water Systems (PWS) to publish a Consumer Confidence Report. This report provides important information about the quality of your drinking water. The District is pleased to report that our drinking water continues to comply with all State and Federal requirements. A copy of the report can be found at www.hvllcsd.org/water-quality-report-ccr.

PROJECTS & FUNDING

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The District's six key projects (I&I, FLASH-ES, SCADA, Unit 9 Tank, Water Mains, and AMI) are all in various stages of development. Here are snapshots of our progress, and explanations for why the District has prioritized these particular projects.


ACTIVE PROJECTS

AMI

• *Customers saving money!*

Recently, a customer on Deer Hollow Rd shared with us her experience after the new AMI meter was installed at her home. She received a door-knocker which notified her of the new meter, and the opportunity to track her water usage. Immediately after



signing up on the  EyeOnWater portal, she was alerted to a leak at her residence. After some digging, both literally and figuratively, she was able to identify the source at her hot water heater. The pressure relief valve was leaking not only water, but hot water!

"I never would have known about this leak without your new system, and the customer portal. Now I can look forward to saving on both my water bill and my propane bill. Thank you so much!"

Would you like to learn more? Here is the link: www.hvlcsd.org/eye-on-water

I&I

- Infiltration and Inflow (I&I) puts undue stress on the wastewater treatment process. Seen as a continuous improvement process, the District seeks to seal leaks and cracks affecting our wastewater collection and treatment system.

We are entering our second phase of sewer repair under the DWR Grant! In the upcoming weeks, more than 600 feet of sewer line will be replaced. Please be aware of construction and detours around the North Shore Ct. area. Sealing or replacing these leaky pipes leads to a more efficient treatment process that is more cost effective and safer for everyone.

SCADA

- It is the District's mission to "provide, maintain and protect" the treatment and delivery of water and wastewater by utilizing the tools that the Supervisor Control And Data Acquisition (SCADA) provide. The SCADA project allows the District to keep up with the community's water demands while also taking advantage of technological improvements, such as cyber security. We are excited to announce the SCADA project's Master Plan has been approved and adopted! Soon we will get started on the implementation plan to get these systems up to date.

UNDER DEVELOPMENT

UNIT 9 TANK

- In recent years, this community has come to learn the devastating effects of wildfire. We are pleased to announce that we have been awarded funding to replace the old wooden tank up on Eagle Rock Rd. The new fiscal year will bring about more design engineering to help develop a final construction plan. This replacement will better protect the community from

wildfire, while simultaneously keeping up with household water demand.

WATER MAINS

- The District believes water conservation to be a way of life, not just measures taken during times of drought. Water that leaks through pressurized water lines must be re-treated and re-distributed which increases the cost of service for the District. Therefore, the Water Mains project aims to offset the increases in cost of service by replacing this damaged infrastructure.

Much like the Infiltration and Inflow (I & I) project, this is considered a continuous improvement process. Currently, the District is applying to grant funding opportunities to move forward with replacing the Water Mains. We are also receiving legislative support from our state and federal representatives. Staff continues to watch the headlines for more news about the Bilateral Infrastructure Bill (BIL), which could be very good for funding this project. We look forward to updating you about future improvements with the District's mainlines in our next newsletter

FLASHES

- The Firemain Linked Auxiliary Supply Hydraulic Energy Storages (FLASHES) project is a really innovative idea. It is basically taking water and turning it into a battery. The technology in this project is called closed-loop pumped hydro, and can keep us safer from wildfires, insulate us from drought conditions and keep the lights on when others are subjected to Public Safety Power Shutoff (PSPS) events. We are pleased to see the State's budget includes language in support of Long Duration Energy Storage (LDES) which is how FLASHES works, but we also continue to work with our local legislators to find a path forward. State support means potential funding to make this project possible.

spotlight

ROCK'N DRAIN

It is so hot and dry out there it is hard for some of us to think of winter, yet the rainy season is really only a few months away. What a great opportunity to upgrade drainage ditches near some water tanks! The photo below is a newly improved drainage project downhill from one of our storage tank sites. Everyone here is committed to the mission: Provide, Maintain and Protect. Working to improve drainage around infrastructure is one of the ways staff can protect against damages from stormwater runoff, and improve conditions for groundwater percolation to regenerate our water supply.

