

| Miscellaneous Fees | |
|--------------------------------------|--------|
| New account transfer fee (tenants) | \$65 |
| Lock off/disconnect (processing) fee | \$45 |
| Lock fee | \$65 |
| Unlock fee | \$50 |
| Courtesy notice fee | \$25 |
| After hours service call | \$200 |
| Flow test on water meter | \$60 |
| Tampering with meter fine | \$350 |
| Cut lock/replace lock port | \$110 |
| Water meter reinstall/uninstall | \$130 |
| Check return charge | \$20 |
| Copy (per page): black/white | \$0.05 |
| Copy (per page): color | \$0.10 |
| Fax (per fax) | \$1 |

A 10% penalty for a delinquent bill will be charged for the first month and 0.5% penalty charge thereafter until paid. A bill is delinquent after the given due date printed on the bill.

Special sewer bond assessments are applied to properties located in the sewer district.

Please visit or call the District Office about these assessments.

Bill Payment Options

Phone & Text-2-Pay: 1 (833) 269-6013

Online: www.hvlcsd.org

- Quick Pay: fast and no login required
- Sign in/Sign up:
 - Manage multiple accounts
 - Multi-bill pay
 - e-Billing enrollment

Mail-In Payments:

Hidden Valley Lake CSD
19400 Hartmann Road
Hidden Valley Lake, CA 95467

Allow up to 10 business days for delivery

Pay Through Your Bank:

Set up payments directly through your bank. *Processing may take up to 10 business days.*

In-Person & Drop Boxes:

- Pay with cash, check, credit/debit card
- Drive-by and walk-up drop boxes available at the District Office

Office Hours:

- **Mon – Fri:** 8:00 AM – 5:00 PM
- **Closed:** 12:30 – 1:30 PM the 3rd Thursday of the month

“Our Vision is to provide innovative and reliable services in an environmentally conscious manner that produces a high level of ratepayer satisfaction”

“Promoting Water Awareness”



Monthly Rates, Miscellaneous Fees & Charges



Rates, Fees and Charges are effective Mar 1, 2026, and may change every July 1 thereafter in accordance with the 2025 Rate Study.

Fees and Charges are subject to change.

Hidden Valley Lake Community Services District Board of Directors

| | |
|------------------------|-----------------------|
| Jim Freeman | President |
| Gary Graves | Vice President |
| Jim Lieberman | Director |
| Sean Millerick | Director |
| Matthew Metcalf | Director |

“The mission of the Hidden Valley Lake Community Services District is to provide, maintain and protect our community's water”

19400 Hartmann Rd
Hidden Valley Lake, CA 95467
707-987-9201
www.hvlcsd.org


| Capacity and Connection Charges | |
|--|----------|
| Water System Capacity Charges | |
| Water hookup 3/4" meter | \$11,033 |
| Water hookup 1" meter | \$27,582 |
| Water hookup 1 1/2" meter | \$55,163 |
| Water hookup 2" meter | \$88,262 |
| Water System Connection Charges | |
| Meter Size | Cost |
| 3/4" Meter | \$563 |
| 1" Meter | \$713 |
| 1 1/2" Meter | \$1,090 |
| 2" Meter | \$1,380 |
| Wastewater System Capacity & Inspection Charges | |
| Capacity charge per Housing Equivalency Unit (HEU) | \$11,516 |
| Sewer inspection fee | \$100 |

| Development Fees |
|---|
| Development fees, Encroachment Permit fees, Lake LAFCo fees, and all other costs are posted on our website at https://www.hvlcsd.org/development-fees |

| Monthly Water Rates | |
|--|----------|
| Fixed Service Fees Based on Meter Size | |
| 5/8" & 3/4" meter | \$68.98 |
| 1" meter | \$166.36 |
| 1 1/2" meter | \$328.65 |
| 2" meter | \$523.39 |
| Volumetric Charge per Hundred Cubic Feet (HCF) | |
| Uniform Rates (All Classes) | \$5.57 |
| Volumetric Drought Charges per HCF | |
| Drought Stage 1 | \$6.18 |
| Drought Stage 2 | \$7.10 |
| Drought Stage 3 | \$8.28 |
| Drought Stage 4 | \$9.86 |



Implementation of Drought Rates
Drought rates may be implemented at the Board's discretion and will not extend beyond the applicable state drought declaration.

| Monthly Wastewater Rates | |
|---|----------|
| Fixed Service per HEU | |
| Residential/Municipal | \$92.50 |
| Variable Grade* | \$67.66 |
| Commercial | \$89.93 |
| Volumetric Charge per HCF | |
| Residential/Municipal (Average winter use Dec-Mar) effective July 1 | \$7.79 |
| Variable Grade* (Average winter use Dec-Mar) effective July 1 | \$5.08 |
| Commercial (Monthly use) | \$7.20 |
| *Variable Grade (VG): applies to customers who have independently operated holding tanks and contribute lower strength effluent to the collection system. | |
| Recycled Water Rates | |
| Volumetric Charge per Acre Foot (AF) | |
| Recycled Irrigation | \$567.80 |



Download My HVLCSd

- View Information
- Receive Notifications
- Access Quick Links

Eye On Water
Manage your water usage

Go to www.EyeOnWater.com/signup to sign up or for more information visit www.hvlcsd.org/eye-on-water